



**JACKSONVILLE
INDEPENDENT
SCHOOL
DISTRICT**

**Child Nutrition
Feeding the Leaders of Tomorrow**

Date: April 2, 2007

Subject: **Lunch Money Now**

Dear Parent:

The Food Service Department of Jacksonville ISD is implementing an innovative new service for our students and parents. This exciting new service is called *Lunch Money Now*.

Lunch Money Now is a program that will permit parents to access their student's cafeteria account via the Internet. This access will provide the parent with the ability to do several things including checking the student's balance, viewing the student's purchase history, and making deposits to the child's lunch money account using a credit card. Parents are also able to subscribe for email warnings when their child's account dips below a specified threshold reminding the parent that their child's balance needs attention.

The credit card deposits are made using a secure transaction site and are typically available within the hour of the transaction. A convenience fee of \$2.50 will be recorded on one's credit or debit card. Also, you can make deposits to multiple accounts with the same credit card transaction.

The access to your student's account is also secure requiring several items of student identification to view balances, view purchase history and make deposits via the Internet. To view the account the parent will need:

- **The Student Identification Number for his or her Child or Children.**

(It is imperative that all six digits of the identification number are entered. If the number starts with a zero, it must be entered, also.) Furthermore, the identification number can be retrieved on the student's report card, in person at the student's campus or from the student. It is the policy of Jacksonville Independent School District not to release identification numbers or any other form of identification over the telephone.

- **Student's Date of Birth. MM/DD/YYYY**

You may gain access to *Lunch Money Now* by going to the District web site (www.jacksonvilleisd.org). You may also access additional information and step by step instructions on how to use all the features of *Lunch Money Now* by following the links on this web site. Click on the parent/student information link and then click on Lunch Money Now.

If there are any questions or concerns, please feel free to contact the Food Service Department at (903) 589-3587 or email lunchmoney@jisd.org (This email will go directly to the Jacksonville Independent School District Food Service Department.) We are confident that you will find this an efficient and convenient service to you and your children. We are always looking for better ways to serve you.

Sincerely,

Clayton M. Carter
Food Service Director
Jacksonville ISD

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